

How to Deal with the previous occupant's mail

If the previous occupant of the house that you have moved into has not redirected their mail or is slow to do so, you will receive their mail. You shouldn't open it and decency would stop you just putting it in the bin. If you don't have a forwarding address, mark it 'Return to sender, not known at this address' and put it back in the post. The sender will now know not to send any more mail to you.

It makes good sense, that if mail from the same sender continues to be delivered to you, contact the sender to inform them that the intended recipient, no longer stays at your address. This action helps avoid credit records being incorrectly affected.